

FACT SHEET: ARE YOUR TREASURY AND TRADING SOLUTIONS MANAGED EFFICIENTLY?



“The whole project was delivered in six months, on budget and on time. ASP, notes Paterson, ensured that the implementation process was ‘a lot easier and quicker’ than if the system had been installed in-house.”

James Paterson,
Group Treasurer, Mondi
Corporate Financial Systems,
April 2009

Wallstreet Managed Services – empowering your treasury and trading solutions with efficient, robust and SLA driven system management

The Wall Street Systems Application Service Provider (ASP) delivery model enables banks and corporations of all sizes to reduce capital expense, implementation and maintenance costs. When using a system delivered via ASP, Wall Street Systems (Wallstreet) owns and provides all required infrastructure required to run your treasury or trading system. You have access to a market-leading, robust system without the dependency on internal IT support.

With Managed Services, while the client retains control over the infrastructure itself, full responsibility for the day-to-day monitoring and management of your system environment is assumed by Wall Street Systems. This reduces project risk, dependencies on internal IT and overall latency in project delivery, and increases overall productivity and efficiency with the use of our solutions. Your system is managed by a team of Wallstreet professionals with many years of dedicated experience, freeing your own resources and allowing your bank or corporate to concentrate on its core business.

Wall Street Systems has over 350 of the world's leading banks and corporations as its clients and has been offering Managed Services since 2006.

BUSINESS BENEFITS

- Lower total cost of ownership
- Rapid deployment
- 24x7x365 monitoring and systems management
- Robust security
- Extensive change control processes
- Reduced dependency on internal IT resources
- SLA driven service delivery
- Project latency minimized
- Reduced project risk.

FAST FACTS

→ *Wall Street Systems has over 70 clients using ASP, hosted and managed services solutions.*

MANAGED SERVICE SOLUTIONS MEET CHALLENGES ASSOCIATED WITH:

- *IT support costs*
- *System upgrades*
- *Disaster recovery*
- *Compliance*
- *Training*

“One of the largest, Procter and Gamble, recently moved the whole of its treasury operations from a Wall Street Systems in-house installation, which was fully integrated with its ERP systems around the world carrying out \$1 trillion worth of transactions a year, to the Wall Street Systems ASP solution, a move which has proved extremely successful.”

Technology Review 2010, Euromoney

WALLSTREET MANAGED SERVICE SOLUTIONS DELIVER:

- SAS 70 Type II certified operations management
- Web-based CRM system for problem and issue submission and tracking
- Problem detection and resolution
- System upgrades
- Test environments

WALLSTREET MANAGED SERVICE FEATURES

SAS 70 TYPE II CERTIFIED

All system operations and management have been fully audited.

PRODUCTION SYSTEM MONITORING

- Overall system activity (performance and system availability)
- Interface monitoring
- Database monitoring
- Active fault response management and resolution

TEST SYSTEM MANAGEMENT

- Copying production data to test
- Region management

SOFTWARE MANAGEMENT

- Application upgrade and enhancement installations

REPORTING

- Security reports
- Monthly service meetings and reports

SLA

- Controls timeframes for all activities
- Customized to your specific business requirements.

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